



Welcome New PSA Employees



Missy Aslinger, RN,
PRN, Papermill



Jami Brown, New Life



Regina Buchanan, RN,
PRN, Papermill



Allix Bullock, PA,
Parkwest



Meredith Cummings,
RN, PRN, Papermill



Gwendolyn Dupree,
New Life



Tanya Ibrahim,
Fort Sanders



Madison Norman,
New Life



Amy Price, New Life

It's Your Money!
Make it work for you.



Premier Surgical is offering the **SmartDollar** program free for *PSA employees!* Learn how to get out of debt, save for retirement and make the most of your money. The SmartDollar points are changing. Visit the SmartDollar webpage page on PSA Teamnet to learn more!

December is e-Compliance Catch-up Month

No training is scheduled for December, so use the month to catch-up on any training modules you've missed! *ALL employees must complete their 2017 e-Compliance modules by midnight on December 31.*

Share Your Good News

Send story ideas or photos to Kimberly in Marketing at extension #1018 or koneal@premiersurgical.com.

CEO Corner

Dear Premier Family,
The physicians and I want to thank you for embracing and supporting the ever-changing evolution of healthcare at Premier Surgical. We understand that change can be exciting and it is certainly stressful. In light of that, we are in awe every day of your commitment to the care of our patients demonstrated by your tremendous compassion and service.



Please take time for yourself during this holiday season to reflect and spend valuable time with your family, friends, and neighbors. We all need and deserve time to pause and reflect on those in life that we value most and our hope is that you will make the opportunity to do that during the holidays.

Sincerely,
Kevin and our Physicians



Dr. Stone Mitchell, CEO Kevin Burris, Dr. Will Gibson, & Dr. Bill Campbell give TN Speaker of the House and gubernatorial candidate Beth Harwell and TN House Representative Jason Zachary a tour of the Papermill surgery suites.



Vascular Surgeon Dr. Scott Callicutt (right) discussed PAD & limb loss with Charlie Burris and Jason Swain on The Swain Event sportstalk show. The Swain Event is promoting different surgical specialties during live broadcasts from PSA Papermill each month through March.



Dr. Scott Callicutt walks the runway during the Knoxville Academy of Medicine Alliance Fashion-drama fall fundraiser. Proceeds from the benefitted the KAMA Philanthropic Fund.



General Surgeon Dr. Jessica Vinsant spoke about breast cancer treatment options for the October the Knoxville Academy of Medicine Alliance luncheon. From left are PSA wives: Kirstin Kropilak, Dr. Vinsant, Brenda Mask, Tina Callicutt & Susan Brown.

Premier Surgical News



Parkwest staff honored **Dr. Lytle Brown** on his last day at the Parkwest Breast Center by wearing "Team Susan Brown" Komen t-shirts. Dr. Brown, who is one of the founding physicians of Premier Surgical, is retiring in December after 32 years of practice.



Premier surgeons recently hosted an Open House at Premier Papermill for the Knox County Legislative Delegation.



Tennova North PA Lauren Clear and her husband welcomed **Isiah Matthew** to their family on October 24. Big brother **Alexander** is very excited!

Recognizing Years of Service



Foothills LPN Mary Bivens recently marked her 15 year anniversary with Premier Surgical. Congratulations!



COO Steve Cruze congratulates **Tennova North RN Mel Smith** on 10 years of service for Premier



Parkwest MA Vanessa Wood celebrates 5 years of service at PSA with **CEO Kevin Burris**.



Login Monitoring

HIPAA's Security Rule requires that all employers provide training to staff on the topic of "login monitoring." Eagle Associates' training feature "Compliance Training" covered the Security Rule and login monitoring in the May 2017 module. This article provides a reminder regarding login monitoring for all workforce members.

When logging in, it is the responsibility of every user in a practice's information system to watch for problems, alerts, errors, or other unusual behavior. If you notice any of these things happening, either when your workstation is booting up, or when you are trying to log in to programs, you should report it for investigation by your Security Officer/IT manager.

Ignoring such alert messages may cause harm to your information system and put patient information at risk. When you monitor your login process, your personal actions supplement the practice's security policies and automatic technical processes that have been implemented to safeguard EPHI or patient information.

Login failures can be caused by technical or network problems, errors made while entering your user name and/or password, or actions by an unauthorized individual trying to gain access using your login credentials. Unusual behavior, errors and the like may also be caused by malware that has infiltrated your system.

Often, an unauthorized individual will enter multiple combinations of user names and/or passwords, in an attempt to access an information system. Fortunately, many information systems can be set to identify multiple unsuccessful attempts to login. Other systems might record the attempts in a log or audit trail. Still others might require resetting of a password after a specified number of unsuccessful login attempts. While it may be annoying to get locked out after entering the wrong user name or password multiple times, it protects your system from being attacked/accessed by unauthorized users.

Employee Responsibilities for Login Monitoring

1. Make sure you accurately enter the information required for your login.
2. Observe your workstation during the login process, and record any errors, warnings or unusual behavior, if they occur.
3. Contact the IT person for your practice before proceeding beyond alerts or unusual messages/behavior. This may help prevent more serious problems from spreading throughout the network.
4. If you feel something is wrong, and malware may be the source, shut down your workstation immediately and disconnect it from the network until you can obtain further instruction from your supervisor/IT manager/Security Officer.

Your IT manager/Security Officer holds a responsibility to ensure that malware does not attack your system and cause the compromise or damage to patient information. It is important that you ask your supervisor or IT manager questions whenever you are unsure about something. Doing so will help to protect your network, and the patient information stored and accessed within it.

Get Healthy and WIN with Go365!

Papermill Vascular Manager Steve Ross shows a back pack he won for participating in a monthly Go365 drawing. The web-based Go365 program lets you earn points and prizes for logging healthy activities. Go365 is free for all PSA employees!



Staffers decorated **Ultrasound Director Josh Lee's** office in an effort to convert him to a Vol fan. Unfortunately, it didn't help UT beat Georgia.



Tim Muncy of the Premier Prosthetic Center demonstrates his sled hockey skills. Tim is a member of the Knoxville Sled Bears. The team holds benefit sled hockey games.

Premier Surgical Races Against Cancer



PSA earned the “Largest Corporate Team” award for the Susan G. Komen Race for the Cure held in October. The annual fundraiser supports services and research for breast cancer.



PSA was also sponsor of the Subway Race Against Cancer in November. The event benefits the services of the Thompson Cancer Survival Center.



HALLOWEEN FUN!

The New Life Olympics team (left) displays their many gold medals, while the Seven Vascular Lab Dwarfs (below) are suited up for the holiday!



Dr. Jessica Vinsant and Teresa Webb, MA, (above) represented Premier Surgical at the Cancer Support Community Fall luncheon. Dr. Vinsant is a member of the CSC Board.