

Welcome New Premier Surgical Employees!



Kayla Cooper, RVT
Ultrasound



Brittany Daniels
Parkwest



Dallas Goodwin, CMA
Parkwest



Stacia Lorenz
Billing Office



Carrie Osborne, RCIS
Surgery Center



Sherry Tester
Billing Office



Lesia White-Evans
Fort Sanders



Courtney Wilson, CMA
Vascular



Danielle Wing, PA
Vascular



Caity Savage, NP
Plastic Surgery



Hello, Dr. Lee & Dr. Wilson!

We are pleased to welcome **Colorectal Surgeon Dr. Sung Lee** and **Surgical Oncologist Dr. Ana Wilson** to our Premier Surgical office at Fort Sanders Regional. Dr. Lee completed his Fellowship at the Colon and Rectal Clinic of Orlando. Dr. Wilson's Fellowship training was with the John Wayne Cancer Institute in Santa Monica. Welcome, Dr. Lee and Dr. Wilson!

PREMIER **OCTOBER ONLY**
Surgical
Online Store

Shop the
Premier Surgical
Online Store!

[www.companycasuals.com/
premiersurgical](http://www.companycasuals.com/premiersurgical)



Given all the world has been through in the last 2 years, and especially those of us in healthcare, that got me to thinking about the Seasons of Life. I know we all wish the “covid season” would soon pass us by but alas, it seems to be persistent in its effort to keep on giving.

These are a few words from Connie Mathers, author of *“How to Thrive During the Four Seasons of Life”*.

* **Be mindful:** Try to remove your natural judgments from situations, and simply experience them for whatever they are. Don't think of things as being good or bad. They just are. Once you remove your negative assessment of value from any moment, you start to experience life more fully.

* **Trust yourself:** You're stronger than you think. Remind yourself of the parts of your journey that have pushed you to overcome difficulties in the past.

* **Remember that tough moments don't define you:** You are more than your circumstances. Remember to seek out positive support systems, keep your friends in your life, and take good care of yourself.

We do have a game changer event on the horizon. Our surgery center is slated to open in January, bringing with it new opportunities to provide outstanding patient care and saving our patients precious dollars in the cost of that care. Many thanks to those who have worked so hard to make this a reality.

Our physicians and management team appreciate each of you more than we can ever tell you. But once again, THANK YOU! for all you do in supporting our patients and each other.

Kevin



Premier Vascular Surgeon Dr. Scott Callicutt explored the risk factors and how to treat carotid artery disease WATE's Living East TN show.



Congratulations to **Dr. Shannon Beierle of PS Cleveland** and her hubby **Micah** on the birth of their 3rd child, **Faltin Elijah**. Faltin was born July 14, weighing 8lbs, 13oz. Big sisters **Bailey and Aubrey** are thrilled with their new baby brother!

Congratulations to **PS Fort Sanders Surgical Oncologist Dr. David Roife** and wife **Julia** on their recent nuptials!



Thank you to the area MDs, PAs, and NPs who attended our “Supper with a Surgeon” CME event last night! **Premier Surgeons Drs. Michael Antiporda, Stephen Tonks, & David Schutter** gave excellent educational presentations.

Premier Surgical News

Honoring Years of Service



COO Steve Cruze and Manager Missy Ryan thank **Vascular Coordinator Danielle Watts** for 10 years of service with PS.



Vascular Coordinator Connie Helms, marks her 5 year anniversary with **PSA** with **Manager Missy Ryan** and **COO Steve Cruze**.



Lisa Hughes, RN, celebrates 5 years with Premier Surgical with **Manager Wendy Crawford** and **COO Steve Cruze**.



PS North Manager Sairy Martocci and **COO Steve Cruze** congratulate **Ronda Russell, RN**, on her 5 years of service with Premier Surgical

Employee Referral Program

Earn up to \$250 for referring a qualified new job candidate to Premier Surgical! You receive \$150 when your referral is hired and starts working, and another \$100 when they complete 90 days of employment with Premier. See Tom White in HR for more details!



CAPTAIN COMPLIANCE

Patient Right of Access

Under the Privacy Rule, patients have the right to access their health information, with limited exceptions. There are several key elements involved in ensuring patients' ability to access their health information:

Requests for Access – While a written request is not required by the Privacy Rule, organizations are permitted to require a written request when patients want access to their health information. If a written request is required, patients must be notified in the Notice of Privacy Practices. Care should be taken not to create unreasonable obstacles to a patient's request, such as by requiring patients to submit request forms in person.

Timeliness – Your practice will have 30 days to provide access from the date the request is received. If you are unable to fulfill the request within 30 days, HIPAA permits an extension of an additional 30 days, but the patient must be notified in writing with an explanation for the delay. It's also important to note that some state laws mandate shorter time frames for fulfilling requests.

Identity Verification – The Privacy Rule requires your organization to implement reasonable policies and procedures to verify the identity of any person requesting access to their PHI if the authority or identity of the person is not already known.

Form and Format of Access – The Privacy Rule requires your organization to provide health information in the form or format requested by the patient, when possible. If information cannot be provided in the format requested, it may be provided in an alternative format, as mutually agreed upon. When a patient requests a printed copy of their health information, the record must be provided in printed format, even if the record is stored electronically.

Content – Patients have the right to access PHI in their designated record set, which includes information that has been created, collected, and maintained by your organization. If you have received information that was created by another provider, the patient is still entitled to that information when they request a copy of their record from your practice.

Denial of Access – A patient may be denied access to their health information only in certain circumstances, and a written explanation must be provided. Patients may be denied access to information such as psychotherapy notes or information compiled for use in legal proceedings. These are considered unreviewable grounds for denial, meaning that the patient cannot appeal. Reviewable grounds for denial include disclosures that would cause endangerment of the patient or others, and are based upon the provider's professional judgement. If an entity denies access on reviewable grounds, the patient or his/her authorized representative must be given an opportunity to have the denial reviewed by another provider.



Premier Surgical Photo Finish

Demonstrating our Ongoing Commitment to Quality!

The **Premier Surgical Vascular Ultrasound Department** recently passed the Vascular Quality Improvement Audit. The audit is required by the Intersocietal Accreditation Commission for Vascular Testing every 3 years. **Happy Ultrasound Awareness Month** to our awesome team!



Electronic Pay Stubs and W-2

Premier Surgical staff can now opt to receive your direct deposit pay stubs and W-2 tax form by email. It's quick and easy! For details, please **call Linda at #1003**.



Premier Surgical Papermill staff are **sporting pink shirts** in honor of breast cancer patients during the month of October.

Share Your Good News!

Send story ideas or photos to
Kimberly at **#1018** or
koneal@premiersurgical.com