

## Welcome New Premier Surgical Employees



**Ashley Burchfield,**  
Parkwest



**Ashley Davis, CBO**



**Wendy Crawford,**  
FWLS Manager



**April Garner,**  
Pmill Surgery



**Erica Geary,**  
New Life



**Barbara Geibig,**  
Pmill Surgery



**Amy Harris, Ft.**  
Sanders Manager



**Lori Harvey,**  
CBO



**Drema Hutson,**  
CBO Manager



**Liza Jackson,**  
Pmill Vascular



**Sarah Lucas, Fort**  
Sanders



**Lisa Miller,**  
Fort Sanders



**Kelly Talarico,**  
Pmill Surgery



**Charles Thames,**  
Network Admin



**Deborah Quedewit,**  
Pmill Vascular



**Max Ward,**  
Fort Sanders

# CEO Corner

It's (almost) football time in Tennessee. I know most of you are excited for the new coaching staff and the new team and anxious to see them on the field in the first game in Charlotte against West Virginia. Similarly, this is an exciting time here at Premier Surgical with new team members, new leaders, and a continually refreshing team effort.



I appreciate how all of you continue to embrace our culture of being humble, hungry and smart. Your effort has improved our effectiveness as an organization and brought us closer together as team members.

We still have lots of exciting changes ongoing at Premier. In September we will be moving the Intergrity system software on to the Greenway cloud and expanding our bandwidth substantially at each location. The goal of this effort is to improve both the speed and uptime of the system, making all of our jobs easier. There will be bumps in the road along the way and I appreciate everyone's commitment and patience as we implement these system and workflow changes.

The management team is also continuing to implement Updodx faxing and Greenway's new patient messaging system which should make communications with all of our customers, both referring physicians and patients, more seamless. We are also in the midst of a transition to Microsoft office 365 which will impact several of our team members, but when complete, will make everyone more efficient and our data more secure.

Covenant Health continues their conversion to the Cerner eCare system and I want to thank the Park-west team and their success in digesting that change with little or no noticeable problems. The Fort Sanders conversion to eCare is coming in September, and will be the last hospital system conversion for us for a bit. I want to say special "Thank you" to Dr. Bradley for his support both to Covenant and to our own physicians and staff in support of the eCare transition. He has been a tremendous resource of knowledge in making the transition easier.

Thanks again for all you do and "Go Big Orange"!

Kevin

# In the News

General Surgeon **Dr. David Harrell** explained the benefits of the Premier Surgery Center with Charlie Burris and Jason Swain of the Swain Event sports show in a live broadcast from Premier Papermill.



PSA Fort Sanders and FWLS physicians & staff honored **Surgical Oncologist Dr. Paul Dudrick** with a retirement luncheon. Dr. Dudrick practiced in Knoxville since 1997.



**Vascular Surgeon Dr. Richard Young** celebrated his retirement with the help of PSA Vascular and Surgical staff and physicians. Dr. Young joined Premier in 2009.

# Recognizing Service

## PSA Meets Quality, Advancing Care, Information & Improvement Goal

Congratulations to the entire PSA staff for meeting the 2017 QPP target of 100 points. A special "Thanks" goes to **Steve Cruze and Martin McKinney** for their diligence in ensuring that PSA met our goal of 100 points. This achievement means our payment adjustment for 2019 should allow some additional distribution from the bonus pool.



CEO Kevin Burris thanks **General and Bariatric Surgeon Dr. Rob Williams** for serving as Chief Manager for the Executive Committee for the past 3 years. **Dr. Roland Weast** is now assuming the role of Chief Manager and **Dr. Will Gibson** will begin his rotation on the Committee.



PSA **Vascular Ultrasound Director Josh Lee** led a hands-on workshop for Transcranial Doppler at the Society for Vascular Annual Conference in San Antonio. Josh was also a speaker, moderator and is a member of the National Board of Directors, the Continuing Medical Education Committee for the SVU, and Chairman of the Abstracts Committee.



**Cathy Racich of Fort Sanders and COO Steve Cruze** celebrate Cathy's 15 years of service with Premier Surgical. Wonderful!



At their annual summer retreat, PSA Managers focused on improving communication, teamwork, and work flow processes.

COO Steve Cruze and Surgery Manager Randy Smith congratulate **Caleb Gaither of Pa-permill Angio** for completing 5 years of service with PSA.



# CAPTAIN COMPLIANCE

## Password Management

Password management is a specification within HIPAA's Security Rule that requires you to safeguard your password(s) to computer systems, electronic records systems and practice management systems, as applicable, and keep them confidential. You must also follow policies and procedures for periodically changing your password, and for password length and complexity.



It is a security violation to share your password with anyone, even if that person is an authorized user of your system. In addition, you may not allow someone to log into the system under your user name and password. This is because the system authenticates you by your login, and any work performed under your login will be attributed to you. There is no way for the system to identify that you did not perform work done by another person under your login/password. Therefore, you will be held accountable for any work performed by another individual if he/she has used your login/password, including errors, negligence and malicious acts.

If your practice has workstations that are used by multiple persons during a work shift, each person should log off when walking away from the station, to prevent the next user from doing work under another's login. Automatic logoff may also be in place after a period of inactivity, in case a user forgets to log off manually.

The following are several common-sense guidelines for password selection and management:

- Do not use personal information that might be easy to guess. Avoid using all letters or all numbers, phone numbers, social security numbers, birthdates, and do not use a password that is the same as your User ID, account name, or login.

- Consider using letters from a favorite phrase or song lyrics, combined with punctuation symbols, and numbers. You could also combine pronounceable nonsense words or phrases with punctuation, symbols, or numbers.

- Never post a password on your workstation or in your work area, and do not keep it in an easily discoverable place. If you must write down your password, store it in a secure location. If you have memorized your password, destroy the paper on which you had written it.

- Do not store/save passwords in a program, even if the program or browser allows you to do so.

- The password for logging in to one software program should always be different than passwords for other programs.

- Change passwords according to the schedule set by your software or your practice's policies. Your practice's information system may automatically require this. The more sensitive the information, the more frequent the changes should be.

- Never use the word PASSWORD as your password.

You will be subject to disciplinary action if you commit a security violation related to password management, including sharing of passwords, or allowing others to log in under your credentials, posting a password publicly, not changing your password at required intervals, etc. Contact your practice's Security Officer if you have questions on any specifics related to these items.



Congratulations to **Tennova North Office Manager Stephen Wills** and his team for winning the USTA Men's 3.0 Tennessee State Tennis Championship! The team now competes in the USTA Mens 3.0 Sectional Championship in Mobile, Alabama.



## Go 365 Reminder:

Your PSA insurance premium for 2019 will be based on your Go365 status level.

**Silver = 25% Discount**

**Gold = 35% Discount**

**Platinum = 50% Discount**

The Go365 status you achieve by December 31, 2018, will determine the overall discount that will be applied to your Individual Employee Medical Insurance Premiums only. December 31, 2018 is the DEADLINE for all entries to your Go365 Dashboard – start planning now!

**Share Your Good News**  
Send story ideas or photos to  
Kimberly in Marketing at **#1018**  
or  
[koneal@premiersurgical.com](mailto:koneal@premiersurgical.com).

# Premier Surgical Snapshots

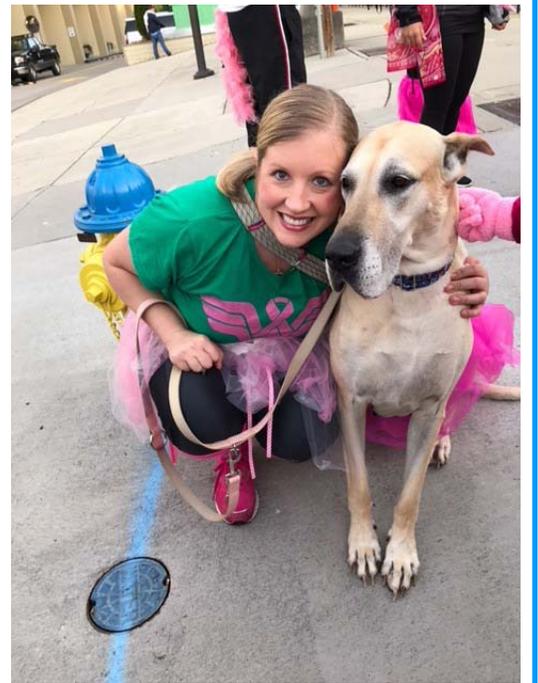


Parkwest Office Manager **Ashley Ellis** and **Michelle Janowsky, PA**, congratulate **General Surgeon Dr. Norma Edwards** (center) on completing the Chattanooga Ironman 70.3. Way to go!

## Premier Pets

Meet Sophie! The 8-year-old Great Dane belongs to **General Surgeon Dr. Jessica Vinsant**. Dr. Vinsant met the super sweet pup though the Southern Style Great Dane Rescue.

Fortunately, Sophie's unhappy past didn't change her love of people and her desire to make others happy. She's now certified as a HABILIT dog through the University of Tennessee Therapy Pet program and visits hospital patients on the weekend. If you're interested in more details about the Southern Style Great Dane Rescue or the HABILIT program, please contact Dr. Vinsant.



## New Additions

Congratulations to **Whitney Copeland of PSA Fort Sanders** and her sweetheart Nick on the birth of their twins, Vincent and Veda. Vincent weighed in at 6lbs 12oz, while Veda was a healthy 6lbs 7oz.



Congrats to **Dr. Mark Colquitt of Foothills Weight Loss Surgeons!** His new grandchild Callahan Rhys Fountain-Colquitt was born in May. Little Callahan Rhys weighed in at 7lbs, 13oz, and was 20 inches long at birth.



**Trista Prater of Foothills Weight Loss** and her husband welcomed baby, Jackson Reid Smith. He weighed 7 pounds, 2 ounces at birth and especially enjoyed meeting Dr. Colquitt.



**Papermill Surgery staff** helped **Meredith Cummings, RN**, prepare for the birth of her first child with a baby shower. Good luck, Meredith!

# Premier Surgical News



## PSA Welcomes Dr. Skibba

**Vascular surgeon Afshin Andrew Skibba, M.D.**, has joined Premier Surgical Associates. Dr. Skibba is based at the Premier Surgical office on Papermill Drive, and also sees patients with vascular, lymphatic, and vein disease at the satellite office in Morristown.

Dr. Skibba performs vascular surgeries and endovascular interventions at Fort

Sanders Regional Medical Center, and has privileges at Parkwest, Physicians Regional, North Knoxville, and Turkey Creek Medical Centers.

Dr. Skibba recently completed his Vascular Surgery Fellowship at the University of Tennessee Health Science Center in Memphis. Prior to this, he completed his residency in General Surgery at the East Tennessee State University Quillen College of Medicine in Johnson City, Tennessee.

Dr. Skibba is a member of the Society for Vascular Surgery and the American College of Surgeons.

## Fall Cancer Races

Get your running shoes ready! Premier Surgical is proud to once again be a sponsor of the **Subway Race Against Cancer** to benefit the Thompson Cancer Survival Center, and the **Knoxville Susan B. Komen Race** for breast cancer.

You and your immediate families are invited to run or walk with the Premier Surgical Race teams. It's a great family activity – plus you can earn up to 250 valuable Go 365 points for participating. Registration details and codes coming soon!

**Subway Race  
Against Cancer  
Sunday, October 14  
@ World's Fair Park**



**Komen Race  
for the Cure  
Saturday, October 27  
@ World's Fair Park**



## OFFICE ERGONOMIC TIPS

Employees that spend most of their time at work in front of computer monitors may be at risk of eye strain.

### Solutions:

Follow ergonomic best practices when positioning your computer screen:

**Height:** Your eye level falls within 2" – 3" of the top of the screen.

**Distance:** The screen should be 16" – 28" away from your eyes.

**Position:** Place your primary monitor directly in front of you.

**Lighting:** Place your monitor perpendicular to the strongest source of natural light, and so that artificial light sources are overhead or to the side.

Adjust your monitor's brightness and contrast settings to a comfortable level.

Take breaks that allow your eyes to focus on other objects, such as a clock on a wall across the room.

Break up long periods of computer work with other duties such as filing, phone calls, or meetings.



## Discount UT Football Tickets

Tennessee Athletics is offering discounted season ticket packages and select individual home game tickets to healthcare workers. Visit <https://allvols.com/promo> and use Promotional Code: **HEALTHGOVOLS**. Season Tickets are \$350 per seat, no donation is required. Includes all seven home games, including Florida & Alabama!

## We're SOCIAL!

Check Premier Surgical on Facebook and YouTube to see informational videos featuring our PSA surgeons, events, and more!

